

Spa Etiquette at Aromatics Spa

Spa Etiquette is the acceptable behaviour and conduct by guests and therapists at Aromatics Spa It helps to ensure that therapists are professional and efficient and guest behaviour is appropriate.

The code also assists guests in knowing what to expect.

Guest Etiquette

Arrive on time or a little early.

Generally, you are expected to get undressed completely for dry treatments (such as massage) where a drape is placed over your body in order to protect your dignity. In the case of wet treatments such as scrubs and hydrotherapies, you will not be draped (swimsuits are optional in some treatments).

Give your therapist feedback. Let her / him know if you have any special needs or disabilities so that your visit is comfortable.

Know that you are in a professional spa environment and do not expect anything other than therapeutic or spa services.

Communicate your preferences during treatments so that therapists can adjust to you.

Be considerate to yourself and others. For example turn off your cell phone and be mindful of other clients' space.

Aromatics Spa does not allow children into the premises.

You may relax for a while once a treatment has been completed, but please be aware that the treatment room needs to be prepared for the next client.

The amount of gratuity is entirely at customer's discretion.

Unacceptable guest behaviour

Insisting on services or treatments that have not been booked.

Vulgar or sexually suggestive behaviour.

Demaneing and abusive behaviour toward staff.

Smoking is strictly forbidden.